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**ASHG** definition 1975

Genetic counselling is a communication and education process which deals with the human problems associated with the occurrence, or the risk of occurrence of a genetic disorder in a family. This process involves an attempt by appropriately trained persons to help the individuals or family to:

- (1) Understand the *medical* facts, including the *diagnosis*, probable cause and available *management*;
- (2) Appreciate the *genetics* and risk of recurrence;
- (3) Understand the *options* for dealing with the risk of recurrence;
- (4) Choose an appropriate *course of action* and act upon the choice and
- (5) Make the best possible adjustment.

**NSGC** definition 2006

Genetic counselling is the process of helping people understand and adapt to the medical, psychological and familial implications of genetic contributions to disease. This process integrates the following:

- Interpretation of family and medical histories to assess the chance of disease occurrence or recurrence.
- Education about inheritance, testing, management, prevention, resources and research.
- Counselling to promote informed choices and adaptation to the risk or condition.

### **SCENARIOS**

- Pre test counselling screening
  - diagnostic
- Post test counselling
- After the termination of an abnormal fetus

### COMMUNICATION

### Sending, receiving & interpreting messages

- Verbal and non-verbal
- Cognitive level
- Emotional level
- Behavioural level

### **EFFECTIVE COMMUNICATION**

### Specific messages - verbal and nonverbal

- Practice active listening
  - Words (experience, feelings, behaviours)
  - Non-verbal (body language, facial expressions, tone of voice)

### BARRIERS TO COMMUNICATION

- Interruptions
- Excessive questions
- Judgemental
- Criticizing
- Name-calling
- o Impatience
- Lack of respect

- Assumptions
- Your needs
- Unresolved issues
- Medical jargon
- Advising
- Disempowering
- Control discussion
- Inadequate listening

### STEPS IN GENETIC COUNSELLING

Define the problem

o <u>I</u>nform

<u>A</u>llow the people to make their own decisions

o **S**upport

## REQUIREMENTS of the counsellor

- Knowledge of the disorder (read up)
- o Communication skills
- Empathy
- Self understanding (no personal baggage)
- o Time
- o Place
- Plan of action
- Respect for the family and their decisions

# REQUIREMENTS of the counsellee

- Honest information
- Privacy
- Be part of the treatment
- Information in language they understand
- o Time
- o Be allowed to move at own tempo
- Allowed to ask questions

- Be offered hope but not inappropriate expectations
- Express own feelings
- Allowed to proceed with the mourning process

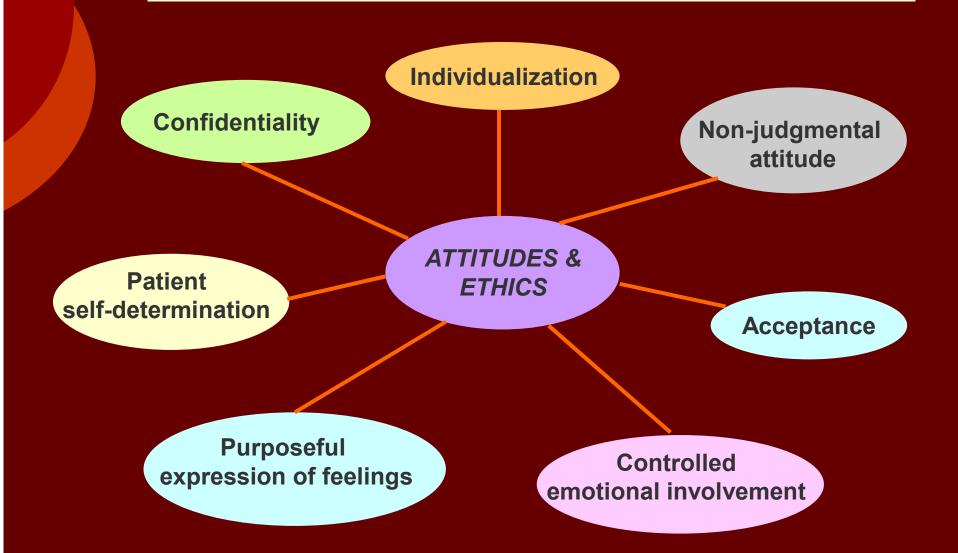
### PRINCIPLES IN GENETIC COUNSELLING

**O NON-DIRECTIVE** 

**O AUTONOMY** 

**O PROVIDING SUPPORT** 

### **BASIC ATTITUDES AND ETHICS**



### **PSYCHOSOCIAL ASPECTS**

Understanding and appreciating the psychological effects of genetic disease to ensure more effective communication

### **FAMILY DYNAMICS**

A family is a dynamic system of interacting individual personalities – whatever affects the individual affects the family

- Family life cycle
- Family interaction
- Family functions

### **BEREAVEMENT**

### Kubler-Ross 1970

- o Denial
- o Anger
- o Bargaining
- o Depression
- Acceptance



### BREAKING BAD NEWS

- 1. The physical setting ought to be private, with both physician and patient comfortably seated. Minimize distractions and interruptions.
- 2. Decide who should be present, and let the patient also decide studies show that different patients have widely varying views on what they would want.
- 3. Find out what the patient knows and what their general level of understanding is. We can assess the patient's emotional state and respond appropriately.

### BREAKING BAD NEWS

- 4. Sometimes it is appropriate to find out how much the patient wants to know. Do they want to see photos of a very abnormal baby? This can help establish a two-way communication.
- 5. Inform the patient carefully and gently providing small amounts of information at a time.
- 6. Use appropriate language, few patients understand medical.

### BREAKING BAD NEWS

- 7. Stop from time to time and check that they are following and understand, be prepared to repeat.
- 8. Answer questions honestly.
- 9. Most patients appreciate written information.
- 10. End with an invitation to return if they have further questions.